

Privacy Policy

ACS GasReady mobile application

ACS
GasReady

App	ACS GasReady
Provider	Knvas Ltd
Effective date	18 May 2026
Last updated	18 May 2026
Contact	info@knvas.co.uk
Website	https://knvas.co.uk/acs-gasprep/

This Privacy Policy explains how Knvas Ltd ("we", "us" or "our") collects, uses and protects personal data when you use the ACS GasReady mobile application. This policy applies to the mobile app only.

1. Who we are

ACS GasReady is provided by Knvas Ltd. Our business correspondence address is 85 Great Portland Street, First Floor, London, England, W1W 7LT. For privacy-related questions, requests or complaints, contact info@knvas.co.uk.

2. Information we collect

- Email address, where you provide one to use an app feature, receive support or communicate with us.
- Learning and progress information, such as questions answered, topic performance, mock exam progress, weak-area summaries, readiness information and resume snapshots.
- Exam reminder information, such as your selected exam date and notification preference, if you choose to use practice reminders.
- In-app purchase information, such as whether paid access is active, product identifiers, entitlement status, transaction identifiers and restore status. Payment card details are processed by Apple and are not collected or stored by us.
- Technical information needed to operate and troubleshoot the app, such as app version, device type, operating system version and error information relating to failed requests.
- Support communications, if you contact us for help, feedback or app support.

3. No account requirement

The app does not require users to create an account to use the core app experience. Where an email address is collected, it is used only for the relevant app, support, communication or purchase-related purpose described in this policy.

4. How we use your information

- provide practice questions, mock exams, weak-area revision and progress-tracking features;
- save and restore your progress within the app;
- manage free access and paid access through in-app purchases;
- send or schedule practice reminders where you have enabled notifications;
- provide customer support and respond to enquiries;
- maintain security, prevent misuse and investigate technical issues; and
- comply with legal and regulatory obligations.

5. Notifications

If you enable practice reminders and add an exam date, the app may send reminders to encourage regular revision before your assessment. You can turn reminders off in the app settings or disable notifications through your device settings.

6. In-app purchases

Paid access may be offered through Apple in-app purchases. Apple processes payment and manages billing, refunds, cancellations and purchase history through your Apple account. We do not collect or store payment card details.

7. Lawful bases for processing

- performance of a contract, where processing is needed to provide the app and requested features;
- legitimate interests, where processing is necessary to operate, secure and improve the app in a proportionate way;
- legal obligation, where we must retain or disclose data to comply with the law; and
- consent, where consent is required, such as for notifications where applicable.

8. How information is shared

We do not sell your personal data. We do not use analytics tools and we do not share personal data with third parties for advertising or marketing. Data may be processed by service providers that are necessary to operate the app, such as Apple for in-app purchases and any hosting or database providers used to provide app functionality. We may also disclose information where required by law or to protect rights, safety or security.

9. International transfers

Some service providers may process data outside the United Kingdom. Where this happens, we take reasonable steps to ensure that appropriate safeguards are in place.

10. Data retention

We keep personal data only for as long as reasonably necessary for the purposes set out in this policy, including to provide the app, maintain records, resolve disputes, enforce terms and meet legal obligations. You may contact us to request deletion of personal data where applicable.

11. Data security

We use reasonable technical and organisational measures designed to protect personal data against unauthorised access, loss, misuse, alteration or disclosure. No app or online service can be guaranteed to be completely secure.

12. Your rights

Depending on your location and applicable law, you may have rights to request access to personal data, request correction, request deletion, object to or restrict certain processing, request portability and complain to the Information Commissioner's Office (ICO) or another relevant regulator. We may ask for information to verify your identity before responding to a rights request.

13. Children's privacy

ACS GasReady is intended for revision and educational support. It is not directed at children under 13. If you believe that a child has provided personal data to us without appropriate consent, contact us so we can review and, where appropriate, delete the information.

14. Changes to this policy

We may update this Privacy Policy from time to time. The latest version will be made available through the app, on our website or through another appropriate channel.

15. Contact us

Knvas Ltd

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